

HEO SERIES NON-TEACHING INSTRUCTIONAL ONBOARDING AND RESOURCE GUIDE

OFFICE OF HUMAN RESOURCES
THE CITY COLLEGE OF NEW YORK

REVISED 11/10/2023

WELCOME TO CCNY!

We are thrilled to have you become a part of the CCNY family!

We look forward to a long and successful journey together.



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- Blackboard is a web-based course management program that enables students and faculty to participate in online classes and/or utilize online course materials to compliment face-to-face learning.
- CUNYfirst (CUNY's Fully Integrated Resources & Services Tool) PeopleSoft based resource that manages the daily activities of students, faculty, and staff through three main work pillars Campus Solutions, Human Capital Management (HR), and Financials.
- EMPL ID Employee Identification number is a unique numerical identifier assigned to each CUNY employee. It is used in lieu of the social security number to identify employees in CUNYfirst.
- N Number Payroll Identification number is unique a identifier assigned to CUNY (State) employees by The Office of the New York State Comptroller (OSC), NYS Payroll System. It is is used, in lieu of the social security number, to identify employees in the NYS Payroll System. The N Number can be found on a NYS OSC issued paystub. Questions regarding N Numbers may be addressed to CCNY's Payroll Services at payrollservices@ccny.cuny.edu.
- PAF Personnel Action Form is used to process employee actions such as, but not limited to appointments (hires), terminations, transfers and salary changes.

- CCNY City College of New York is one of the 25 colleges part of the CUNY system.
- CUNY City University of New York is 25 colleges spread across NYC's 5 boroughs.
- Human Resources Coordinator(HRC) Department specific liaison to Human Resources.
- Professional Staff Congress (PSC) The union that represents most faculty and staff at CUNY and CUNY Research Foundation.
- Research Foundation (RF) is a non-profit education corporation that assists the University in the
 identification of opportunities, procurement, use and disposition of funds from the federal, state, and
 municipal government and other sources to support all research and sponsored programs at the
 University.

- Higher Education Officer (HEO) Series Titles: Part of the non-teaching instructional staff of the University. They serve in various administrative roles.
- College Laboratory Technician (CLT) Series Titles: Part of the non-teaching instructional staff of the University. They serve in various technical related roles.
- Research Assistant/Research Associate (RA) Titles: Part of the non-teaching instructional staff of the University. They participate in academic research activities.

- PSC-CUNY Collective Bargaining Agreement (CBA): Agreement that establishes matters such as wages, hours and other terms of employment.
- Excluded (vs. Included) Titles: Excluded titles are not covered by certain provisions of the CBA. Exclusion is typically based upon title or function. The provisions discussed in this document are applicable to both excluded and included titles unless expressed otherwise. For a complete list of excluded titles and the provisions from which they are excluded you may refer to Article I of the Collective Bargaining Agreement found here: http://www.psc-cuny.org/contract/article-I-recognition.

HEO SERIES

- The HEO series includes the following titles:
 - aHEO- Assistant to Higher Education Officer
 - HEa- Higher Education Assistant
 - HEA- Higher Education Associate
 - HEO- Higher Education Officer

ASSISTANT TO HIGHER EDUCATION OFFICER

- An Assistant to Higher Education Officer (aHEO) shall, generally under the supervision of a higher education officer or university dean or college dean, perform administrative duties as may be assigned to them.
- For appointment as Assistant to Higher Education Officer (aHEO), must possess a baccalaureate degree from an accredited institution.
- An Assistant to Higher Education Officer who holds a master's degree from an accredited university in a field related to their work will receive an annual salary differential of \$1,000.
 Employees in the Assistant to Higher Education Officer (aHEO) title who hold a doctorate in a job-related field from an accredited university will receive an annual salary differential of \$2,500.

HIGHER EDUCATION ASSISTANT

- The duties of a Higher Education Assistant (HEa) are generally to serve as an assistant to one of the major educational officers of a college or the university with responsibility for a limited area of planning, research or professional and/or administrative duties as may be assigned.
- For appointment as HEa, must possess at least a baccalaureate degree from an accredited institution and had at least four years of experience four (4) years of experience

HIGHER EDUCATION ASSOCIATE

- The duties of a Higher Education Associate (HEA):
- a. To serve as deputy for a higher education officer or
- **b.** To assume administrative responsibility, in most instances under the general supervision of a university or college dean for some major area of university or college activity, such as institutional research, campus planning and development, coordination of relations with community and civic groups, supervision and coordination of all educational data processing, coordination of applications to federal, state, and private foundations for educational grants, direction of specific specialized campus activities or
- c. To function as executive assistant to the chancellor or president
- d. To develop some major aspect of new programs
- Requires at least a baccalaureate degree and must posses a least six years of related experience

HIGHER EDUCATION OFFICER

- The duties of a Higher Education Officer (HEO) are:
- a. To assume full administrative responsibility for some major area of university or college activity, such as institutional research, campus planning and development, coordination of relations with community and civic groups, supervision and coordination of all educational data processing, coordination of applications to federal, state, and private foundations for educational grants, direction of specific specialized campus activities or
- **b.** To function as executive assistant to the chancellor or president
- c. To develop some major aspect of new programs
- Requires at least a baccalaureate degree and must posses at least eight years of related experience

HEO SERIES APPOINTMENTS / REAPPOINTMENTS

- The normal appointment year for employees in the HEO series shall be July I through June 30. Appointments effective on or after July I but on or before September I shall be considered as if they were full-year appointment for purposes of applying Article I3 of the PSC/CUNY CBA.
- Included employees who are hired effective September 1, 1987 or later who continue to serve in the same title and are covered by the PSC/CUNY CBA shall generally be subject to the following appointment and reappointment schedule:

First full year appointment— one year
First reappointment — one year
Second reappointment— one year
Third reappointment— one year
Fourth reappointment— two years
Fifth reappointment— two years

HEO APPOINTMENTS / REAPPOINTMENTS / NON-REAPPOINTMENTS

- *** Excluded employees are subject to the reappointment process on an annual basis.
- Please consult the PSC-CUNY CBA for further Guidance on this topic: http://www.psc-cuny.org/contract/article-13-appointments-and-reappointments-higher-education-officer-heo-series
- Written notice of non-reappointment must be given on or before April 1. However, for employees who first assumed their position on or after October 1 of the preceding year, the notice of non-reappointment (for first reappointment only) shall be given on or before May 1.

HEO SERIES REAPPOINTMENTS AND CERTIFICATE OF CONTINUAL ADMINISTRATIVE SERVICE

- Upon recommendation of the President and approval of the Board of Trustees, an included employee who is
 granted a subsequent reappointment after the 5th reappointment, shall receive a Certificate of Continual
 Administrative Service ("13.3 b"). Such an employee shall not be subject to annual or multi-year reappointments.
- This does not apply to employees who are in an excluded title. Employees in an excluded title are always considered for annual reappointments.

HEO SERIES RECLASSIFICATION/ REASSIGNMENTS (CHANGES IN FUNCTIONAL TITLE):

- Reclassification recognizes the logical changes in a position's functions and responsibilities over a period of time that significantly affect the scope, impact and complexity of the job so as to render the current HEO series title inappropriate.
- The criterion for reclassification approval is that the preponderance of duties and job requirements currently fall appropriately in the higher HEO series title. This change in classification may be merited because of an accretion of duties, a significant increase in the volume of work that has the effect of transforming the scope and complexity of the work, a reorganization of functions, a legal mandate changing the nature of the work, or some other significant alteration in the duties previously assigned.
- Reassignments Reassignments are the prerogative of the college. A person may only be reassigned to perform duties appropriate to their title.



WORKLOAD

- Members of the non-classroom instructional staff shall have a workweek of thirty-five (35) hours as assigned.
- Employees shall not be required to work an excessive number of hours, or to be
 assigned an unreasonable schedule, it being recognized by the parties that members of
 the staff have the obligation to perform their responsibilities in keeping with the proper
 staffing of the day session, evening session, summer session, extension divisions and
 special programs of the University.



FLSA STATUS AND OVERTIME / COMPENSATORY TIME

- Non-Teaching Instructional employees represented by the PSC who are exempt and non-exempt under the FLSA and who are assigned by their supervisor to work more than 35 hours during the workweek shall receive compensatory time, on an hour for hour basis, for hours assigned between 35 and 40 hours. Prior approval is required.
- Employees who are exempt under the FLSA and who are assigned by their supervisor to work in excess of 40 hours during the workweek shall receive compensatory time, on an hour for hour basis for hours assigned in excess of 40 hours a week. Prior approval is required.
- Employees who are non-exempt under the FLSA shall receive overtime payment at the rate of time and one-half for the hours worked in excess of 40 hours in a week. Prior approval is required.
- The general rule for non-teaching instructional staff is that any assigned hours beyond the 35-hour workweek must be approved in advance in writing by the manager or supervisor and by such administrator(s) as designated by the College President.



USE OF COMPENSATORY TIME

• Compensatory time earned during a quarter of the academic year (September I — August 31) shall be scheduled to be used as promptly as possible within the quarter but no later than thirty (30) calendar days after the end of the quarter in which the compensatory time was earned. The use of compensatory time shall be scheduled by the supervisor, in consultation with the employee.

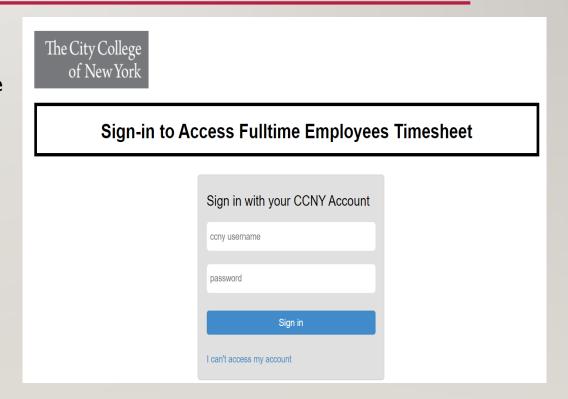
PERFORMANCE EVALUATIONS

- Preferably once each semester, but at least once a year, employees in the HEO series are required to have an evaluation conference with their chairperson or supervisor. No parties other than the evaluator and the employee are permitted to attend the conference unless otherwise requested by the employee.
- During the conference, the employee's total performance and professional progress shall be reviewed for the time frame indicated on the evaluation. The annual evaluations shall state whether the evaluation is satisfactory or unsatisfactory and will form the basis for reappointment.
- Following the conference, the evaluator shall prepare a record of the evaluation discussion in memorandum form for inclusion in the employee's personal file. The evaluation memorandum should reflect both the employee's and the supervisor's input from the conference. A copy of the memorandum shall be given to the employee within ten (10) working days following the conference. Employees are able to write a response to an evaluation provided by a supervisor. This response will be included in the employee's personnel file.
- This policy and evaluation of job performance is pursuant to Article 18.3(b) of the PSC/CUNY Collective Bargaining Agreement. A performance evaluation is intended to encourage the improvement of individual professional performance and to provide a basis for future personnel decisions.



TIMESHEET

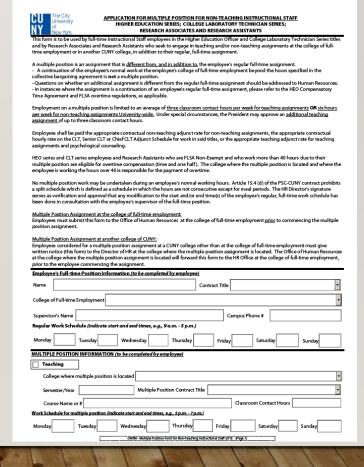
- Employees must complete the electronic timesheet via the e-Central Timekeeping portal on a bi-weekly basis: https://portal.ccny.cuny.edu/depts/hr/timesheet/signin.php
- Timesheets are due the following Monday after payday
- An Instructional videos are available on line:
 https://www.ccny.cuny.edu/hr/electronic-central-timekeeping-portal-e-ct
- For questions, please contact: <u>timeandleave@ccny.cuny.edu</u>





MULTIPLE POSITION (MP)

- A multiple position is an assignment to a different job than the employee's regular full-time employment. A continuation of the employee's normal work at the employee's college of full time employment beyond the hours specified in the collective bargaining agreement is not a multiple position.
- No multiple position may be assigned during the employee's normal working hours.
- Prior approval is required. Form is available on the HR website: https://www.ccny.cuny.edu/sites/default/files/2020-01/CCNYHEO-Multiple%20Position%20Form-6-10-16.pdf
- MP work hours limitations:
 Limited to an average of three classroom contact hours per week for teaching assignments or six hours per week for non-teaching assignments University-wide.



ONBOARDING

- In order to begin the onboarding process, an HR representative will provide you with a New Hire Packet.
- The New Hire Packet consists of the following documents:
 - ✓ PAF
 - ✓ Payroll forms
 - ✓ CUNY Employment Application Part One through Four
 - ✓ CUNY Print & Sign Forms
 - ✓ Form I-9



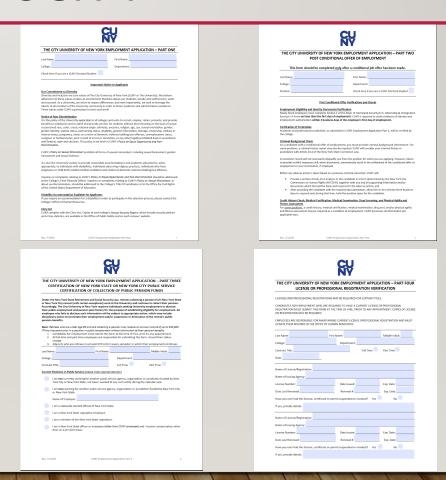
ONBOARDING - PERSONNEL ACTION FORM (PAF)

- The PAF is what informs HR of what action to take.
- This document is typically completed by your department and partially completed by you.
- It includes biographical, pay, and other important information.

		PERSONNEL			
TYPE OF APPOINTMENT Initial Pleasp pointment Return to Duty Transfer to: Transfer from: Salary Changes	CATEGORY Instructional (Annual) Instructional (Hourly) Instructional (Hourly) Instructional (Hourly) Instructional Instructional Instructional Instructional Instructional Instructional Instructional Instructional Instruction	WAIVERS ByLaw Search Other	SEPARATIONS Resignation Transfer to Resignation Cancellation Termination Non-Reappointment Temporary Provisional Other	TYPE OF LEAVE Fellowship Fletimemot/Travia Temporary DisabilityFMLA Special Military Leave to Serve in another title SLOAC Other	LEAVE STATUS With Pay W/O Pay With Increm W/O Increm With Pension W/O Pension
Name			Dept		
Home Address			Payroll Title		
			Functional Title		
Date of Birth Emergency Contact			I-9 Form Dept. Supervisor		
Relationship (optional)				CCNY E-Mail	
renationally (optional)			Employee Ext.		
Effective Date: From	To		Work Location: BLDG		loom #
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Salary	□ Per Year □ Per Hour # of H entify □ Female □ Gen an Indian □ Black □ Asian/Pa	ours der Non-Conforming cific Islande r 🗌 Wh	Professional Hours	Total Hou ☐Transgender ☐Italian American	irs
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ONBOARDING – CUNY NEW HIRE APPLICATION PART I THROUGH 4

- The CUNY New Hire Application consists of four parts that must be completed and signed.
- Part I Educational and Professional Background
- Part 2 Confidential Criminal Background
- Part 3 Public Service Certifications and Pension/Retirement Benefits
- Part 4 Additional Licenses and Certifications



ONBOARDING - PAYROLL FORMS

- Payroll Forms include the IRS Form W-4, NYS
 IT-2104, and a Direct Deposit form.
- W-4 Federal Tax Withholding Form
- IT-2104 NY State Tax Withholding Form
- Direct Deposit Form The form needed to enroll in direct deposit. This form MUST be paired with a copy of a voided check.
- If you require any assistance with completing a tax withholding form, you should consult a tax professional.

Department of the Treasu Internal Flovenue Service	wy ► Give Form W-4 to your employer.	2021	2021 New York State • No	
Step 1: (4)	Your withholding is subject to review by the IRS. First name and middle initial Last name	(b) Social security number	First name and middle initial	Last name Your Social Security number
inter	0296		Permanent home address purpour and street or rural route	Apartment number
Personal		➤ Does your name match the name of your social security card? If not, to ensure you get	Permanent notes appress purious and allest or use route	Apartment number Single or Head of household
nformation CE	fly or lown, state, and ZIP code	SSA at 800-772-1218 or go to	City, village, or post office	State ZIP code tode it wanted but legally separated, man as
(4)	☐ Single or Married fitting separately	wnew.ssa.gov.	Are you a resident of New York City?	Yes No
	Married fling jointly or Qualifying widow(or) Head of household (Chick only if you're unmarried and pay more than half the costs of keeping the property of the party of the p	and the second second and a second second second	Are you a resident of Yonkers?	Yes 🗌 No 🗌
omplete Stone	2-4 ONLY if they apply to you; otherwise, skip to Step 5. See page 2 for r			ming for New York State and Yonkers, if applicable (from line 19)
	from withholding, when to use the estimator at www.irs.gov/W4App, and privi		2 Total number of allowances for New Yor	
itep 2:	Complete this step if you (1) hold more than one job at a time, or (2) as	re married filing jointly and your spouse	Use lines 3, 4, and 5 below to have addi	tional withholding per pay period under special agreement with your employer.
Aultiple Jobs	also works. The correct amount of withholding depends on income earns Do only one of the following.	d from all of these jobs.	4 New York City amount	3 4
r Spouse Vorks	 (a) Use the estimator at www.irs.gov/W4App for most accurate withhold. 	ing for this step (and Steps 34); or	5 Yonkers amount	5
	(b) Use the Multiple Jobs Worksheet on page 3 and enter the result in Step 4(c)			withholding allowances claimed on this certificate.
	(c) If there are only two jobs total, you may check this box. Do the same o is accurate for jobs with similar pay; otherwise, more tax than necessar	n Form W-4 for the other job. This option	Employee's signature	Date
	TIP: To be accurate submit a 2021 Form W-4 for all other jobs. If	ry may be withheid	Density – & nensity of \$500 may be impose	and for any false statement you make that decreases the amount of money you have wit
	IIP: 10 be accurate, submit a 2021 Form W-4 for all other jobs. If income, including as an independent contractor, use the estimator.	DIRECT DEPOSIT FORM FOR	NIVO EMPLOYEES	
	3-4(b) on Form W-4 for only ONE of these jobs. Leave those steps t	RETURN COMPLETED FORM TO YOUR AGENCY/DE	PARTMENT PAYROLL OR PERSONNEL OFFICE AC	y for your records. 2772 (REV 01/2021)
e most accurate	e if you complete Steps 3-4(b) on the Form W-4 for the highest paying jo			
Step 3:	If your total income will be \$200,000 or less (\$400,000 or less if mar	SECTION A: EMPLOYEE INFORMA		if this form to New York State (see instructions):
Claim	Multiply the number of qualifying children under age 17 by \$2,000 (NAME (LAST, FIRST, MI)	NYS EMPLID LA	ST 4 SSN A
Dependents		PHONE (AREA CODE + PHONE NUMBER)	WORK EMAIL	ned services for pay (mm-dd-yyyy) (see insh.):
	Multiply the number of other dependents by \$500	()		7Yes No No
	Add the amounts above and enter the total here	HOME ADDRESS (STREET, CITY, STATE, ZIP CO	ioe)	m to the NYS 'tax Clepatorent, Employer Identification number
Step 4 loptionall:	(a) Other income (not from jobs). If you want tax withhold for other this year that won't have withholding, enter the amount of other in			
Other	include interest, dividends, and retirement income	SECTION B: BALANCE ACCOUNT		
Adjustments		Participating in full Direct Deposit requires one ball are deposited as indicated. The balance account	ance account; this account will receive any excess of funds after a t designated will be last in the deposit order. Non-payroll amor	all other distributions unts, such as travel IDS
	(b) Deductions. If you expect to claim deductions other than the and want to reduce your withholding, use the Deductions Work:	reimbursements, will be deposited in the balance	account. If no other accounts are listed, the full net pay will be	
	enter the result here	showing the account number, routing number, an	ear on the account. A voided check or written verification from the iname(s) on the account must accompany this form for the balar	a financial inatitution lover for tax year 2020 or later, and you do not file Form IT-210
	enter the result here (c) Extra withholding. Enter any additional tax you want withhold a	showing the account number, routing number, an BALANCE ACCOUNT (REQUIRED) ACTI	I name(s) on the account must accompany this form for the balar	e financial institution loyer for tax year 2020 or later, and you do not file Form IT-210 loyer may use zero as your number of allowances. This may reven account. Account Holder sers.
		showing the account number, routing number, an	I name(s) on the account must accompany this form for the balar ON New Change Account Add/Change Joint	loyer for tax year 2020 or take; and you do not file Form Tr-210 loyer may use zero as your number of allowances. This may re- soring amount of tax withhold for New York Chairs, New York Chy sen. Account Holder Intelligence of the Section Sec
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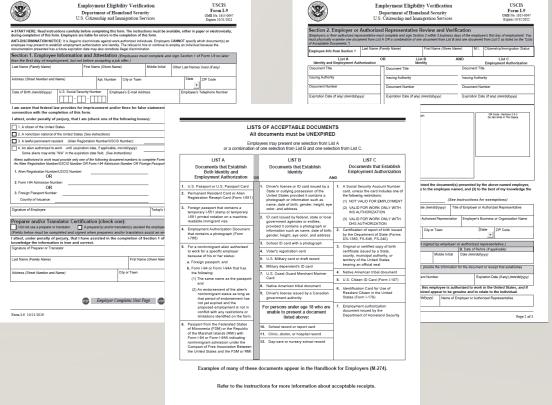
ONBOARDING - CUNY PRINT & SIGN FORMS

- The CUNY Print & Sign forms consist of the following:
 - Personal Data Form
 - Emergency Contact Information
 - Statement of Citizenship
 - Emergency Evacuation Assistance
 - Voluntary Self-Identification for Employees
 - Veteran Status
 - Voluntary Self-Identification of Disability
 - Orientation for IT Security
 - Oath Upon Appointment
 - CUNY Policy Checklist
 - Authorization to Release Reference Information



ONBOARDING – FORM I-9

- Form I-9 verifies your identify and your authorization to work.
- Page I must be completed by you, the employee.
- Page 2 must be completed by your Department HRC
- Page 3 is the List of Acceptable Documents you may present to your Department HRC to verify your identity and your authorization to work.



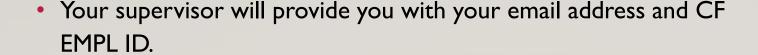
YOU'VE COMPLETED AND SUBMITTED ALL OF YOUR ONBOARDING PAPERWORK.

NOW WHAT?



EMAIL, CUNYFIRST (CF) & BLACKBOARD ACCESS

- Once your Onboarding Paperwork is processed, your CUNYfirst and email accounts will be created
- IT will notify your supervisor of your email address and CUNYfirst EMPL ID, which is required to access your CF and Blackboard accounts.

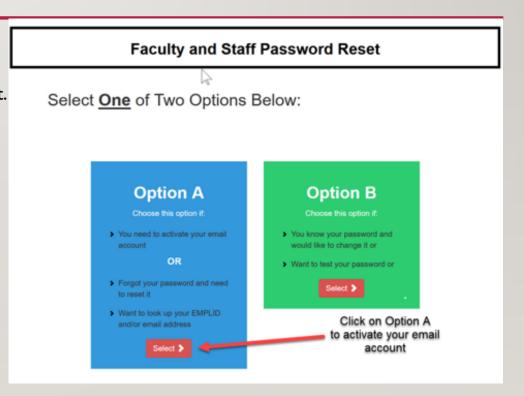




ACTIVATE YOUR EMAIL ACCOUNT

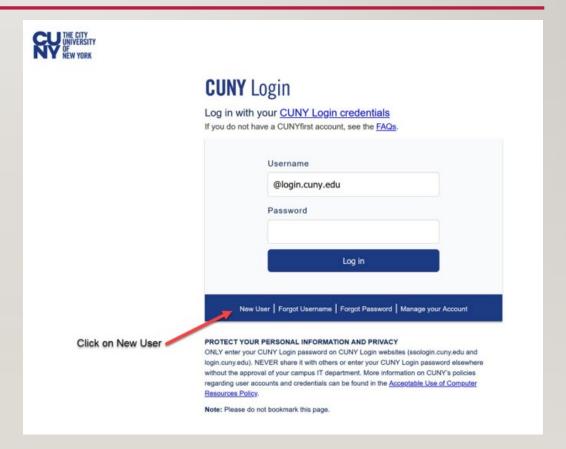
- All official CCNY communications will be sent to your CCNY email account.
- You must activate your email account in order to begin using it.
- To activate your email account, visit
 https://www.ccny.cuny.edu/it/e-mail, under Faculty/Staff click

 'Activate Account'
- On the following page, select Option A to activate your email account.
- You will then be prompted to enter your personal information and a new password.
- Once completed, your email account will be activated.



CLAIM YOUR CUNYFIRST ACCOUNT

- To begin using CUNYfirst and Blackboard you must first claim your CF account.
- To claim your CF account, go to <u>https://home.cunyfirst.cuny.edu/</u>.
- On the Login page, click 'New User' (first name.last name.last two digits of <u>EMPL ID</u>
 @login.cuny.edu)
- You will then be prompted to enter your personal information and a new password.
- Once completed, your CUNYfirst account will be activated.





PAYROLL

- Payments are produced by the NYS Office of the State Comptroller.
- We strongly encourage submitting your new hire paperwork early to your department HRC to avoid any delays in your first paycheck.
- Your first paycheck will be mailed to the home address indicated on your PAF and is expected to arrive on or close to the day your paycheck is due.
- For subsequent payments, we strongly encourage you to enroll in <u>Direct Deposit</u> to avoid any paychecks becoming lost in transit. Please note that check replacements may take 6-8 weeks.
- Paystubs are mailed to your home address on or close to the day your direct deposit is due.
- For any additional questions regarding your payroll, please contact payrollservices@ccny.cuny.edu.

NEW YORK STATE PAYROLL ONLINE

CUNY employees on New York State payroll can now access New York State Payroll Online (NYSPO), a service offered through NY.gov which allows employees on the New York State payroll to access pay stubs, W-2s and other pay information electronically. Employees must request activation of their NY.gov account via CUNYFirst.

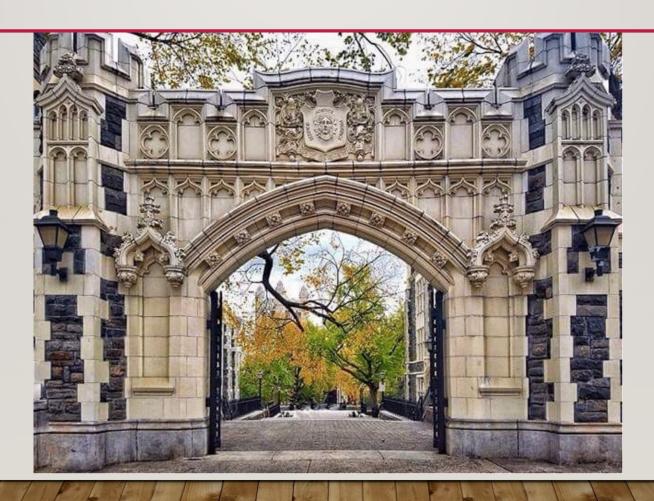
How to submit the request via CUNYfirst to activate the NY.gov account:

- Log into CUNYfirst After logging in, select the following:
- Human Capital Management from the CUNYfirst homepage menu.
- Click on top center drop down menu and click on Employee Self Service
- Select Other Employee Tasks (1). From the left hand side menu, select New York State Payroll Online.
- Review the content under New York State Payroll Online (NYSPO) NY.gov Account Activation Request. To submit your request, select the check-box confirming that you've read the content and Submit.

After you formally submit your request in CUNYfirst, your NY.gov account is estimated to be activated within 15-20 business days. After your NY.gov account is officially activated, a confirmation message will be sent to your primary business email address in CUNYfirst with additional instructions on how to verify your identity and to access NYSPO. All employees must verify their identities within NY.gov in order for NYSPO to be accessible within their NY.gov accounts.

If you create your NY.gov account outside of CUNYfirst, you will experience issues accessing NYSPO. Additionally, if you have existing NY.gov accounts for previous/other NYS organizations, you will need to request an additional NY.gov account via this process to view your CUNY-pay information. For additional information and New York State Payroll Online (NYSPO) resources, please visit https://www.cuny.edu/about/administration/offices/hr/university-payroll/new-york-state-payroll-online/#1616595018975-60a0a2bc-00fb. For inquiries pertaining to NYSPO to, please contact University Payroll Security at https://www.cuny.edu/about/administration/offices/hr/university-payroll/new-york-state-payroll-online/#1616595018975-60a0a2bc-00fb. For inquiries pertaining to NYSPO to, please contact University Payroll Security https://www.cuny.edu/about/administration/offices/hr/university-payroll/new-york-state-payroll-online/#1616595018975-60a0a2bc-00fb. For inquiries pertaining to NYSPO to, please contact University https://www.cuny.edu/about/administration/offices/hr/university-payroll-online/#1616595018975-60a0a2bc-00fb.

ACCESSING CAMPUS



OBTAINING A CCNY ID CARD

- A CCNY Identification (ID) Card is required in order to access campus buildings.
- To obtain a CCNY ID card, request an ID Card Request Form from your supervisor or HRC.
- The completed ID Card Request Form should then be submitted to the CCNY ID
 Office located on the first floor of the NAC room I/206, where you will take an photo
 ID and receive your ID card.
- For more information about obtaining a CCNY ID Card visit https://www.ccny.cuny.edu/safety/id-office.



Benefits

Eligibility, Enrollment & More...



HEALTH INSURANCE BENEFITS

- During the onboarding process, a member of our Benefits Team will be in contact with you to schedule a detailed Benefits Orientation.
- The following slides contain a snapshot of your benefits options.
- Please contact our Benefits Team at <u>benefits@ccny.cuny.edu</u> for more information.

HEALTH INSURANCE BENEFITS

- Health insurance benefits are offered under the NYC Health Benefits Program and the PSC-CUNY Welfare Fund.
- To qualify for the NYC Health Benefits Program you must...
 - ✓ Be a member of the full-time instructional staff with a six month or more appointment
 - ✓ Be paid from tax-levy funds
 - ✓ Work at least 20 hours per week
- To qualify for PSC-CUNY Welfare Fund benefits you must...
 - ✓ Be eligible for health coverage under the NYC Health Benefits Program

HEALTH INSURANCE BENEFITS TYPES OF HEALTH PLANS & SERVICES OFFERED UNDER THE NYC HEALTH BENEFITS PROGRAM

- Health Maintenance Organizations (HMO) A system of healthcare that
 provides managed, pre-paid hospital and medical services to its members. An
 HMO member chooses a Primary Care Physician (PCP) from within the HMO
 network
 - <u>Plans presently offered</u>: CIGNA Healthcare, GHI HMO, Empire HMO, HIP Prime HMO, Vytra Health and Metro Plus plans.
- Exclusive Provider Organization (EPO) Offers a higher level of choice and flexibility than many other managed care plans. Members can see any EPO network provider. There is no need to choose a PCP and no referrals are necessary to see a specialist. <u>Plans presently offered</u>: Empire EPO, Aetna EPO

HEALTH INSURANCE BENEFITS TYPES OF HEALTH PLANS & SERVICES OFFERED UNDER THE NYC HEALTH BENEFITS PROGRAM

 Point of Service (POS) – Offers the freedom to use a network or an out-of-network provider for medical and hospital care. When using out-of-network providers, healthcare delivery resembles that of a traditional indemnity plan

Plans presently offered: HIP Prime POS

 Preferred Provider Organization (PPO) – Offers the freedom to use either a network or an out-of-network provider for medical and hospital care. Participating plans contract with health care providers who agree to accept negotiated lower payment from the health plan

Plans presently offered: GHI-CBP/EBCBS

COST OF HEALTH COVERAGE

Rates vary depending on the type of plan & carrier you choose

 Refer to the City's Summary Program Description (SPD) and updates for rates and information. www.nyc.gov/olr

NYC HEALTH BENEFITS PROGRAM FAQS

- ☐ HMO, PPO and POS health insurance coverage is provided through the City of New York.
- ☐ Health insurance coverage begins on the first day of employment as long as paperwork is received within 30 days of hire.
- ☐ If you are taken off of payroll for any reason (e.g. unpaid leave) your health insurance coverage will be suspended.

PSC-CUNY WELFARE FUND NON-CONTRIBUTORY PLANS

- PSC-CUNY Welfare Fund benefits begin on the 1st day of the next month following your appointment date (or on the 1st day of the month if your start date is on the 1st of the month) and if the enrollment form has been submitted within 30 days of your appointment.
- Non Contributory Plans are provided by the PSC/CUNY Welfare Fund at no cost to you.
 These include:
 - ✓ Extended Medical Benefit for members in GHI-CBP/Empire Blue Cross Blue Shield
 - ✓ Death Benefit.
 - ✓ Dental Plan (DeltaCare USA or Guardian Dental Guard Preferred)
 - ✓ Group Long Term Disability
 - ✓ Optical & Hearing Aid Benefits (Davis Vision/VisionWorks, HearUSA Network)
 - ✓ Prescription Drug Plan (CVS/caremark)



PSC-CUNY WELFARE FUND CONTRIBUTORY PLANS

Contributory Plans are voluntary and require a contribution from you.

These include:

- ✓ Optional Long Term Disability
- ✓ Term Life Insurance (provided through NYSUT)

TEMPORARY DISABILITY/SICK LEAVE

- Sick leave is earned only after a full month of service and no accruals are granted for service of less than a calendar month.
- Non-Teaching Instructional employees accrue 20 calendar work days of sick leave annually.
- A maximum of 160 sick leave days can be accrued.
- Up to three days of accrued sick leave can be used annually for the care of an ill family member, consistent with applicable rules and procedures.

ANNUAL LEAVES

- Annual Leave: Non-Teaching Instructional employees accrue annual leave as follows:
- During the first year of service: 15 days
 - During the 2nd through 11th year of service and thereafter: 15 days plus an additional day for each year of service to a maximum of 25 days.
- The annual leave calendar year begins on September 1 through August 31.
- Use of annual leaves: Employees are expected to use their annual leave time within the annual leave year in which it is earned. The annual leave request form is available on the HR website:

https://www.ccny.cuny.edu/sites/default/files/2022-03/Request%20to%20use%20Annual%20Leave%20and%20Unscheduled%20Holidays.pdf

UNSCHEDULED HOLIDAYS / HOLIDAY CALENDAR

- There are four (sometimes five) unscheduled holidays in the period September 1 August 31 to be taken within the annual leave year.
- The established unscheduled holidays are made available for the use of employees who are in active pay status on September 1. Unscheduled holidays varies year to year.
- Unscheduled holidays must be taken within the annual leave year in which they are earned,
 and they may not be carried into the next annual leave year.

UNSCHEDULED HOLIDAYS / HOLIDAY CALENDAR

- CUNY's Holiday and Annual Leave Periods for <u>September 1, 2023</u> through August 31, 2024.
- The regular holidays with pay are as follows:
 - Independence Day
 - Labor Day
 - Columbus Day
 - Thanksgiving Holiday
 - Christmas Holiday
 - New Year's Holiday
 - Martin Luther King, Jr.'s Birthday
 - Lincoln's Birthday
 - Presidents' Day
 - Memorial Day
 - Juneteenth Holiday

THE CITY UNIVERSITY OF NEW YORK EMPLOYEE HOLIDAY AND ANNUAL LEAVE PERIODS									
September 1, 2023 - August 31, 2024									
Holidays			Non-Teaching Instructional ECP, HEOs, CLTs, Research Assts/Assocs, Librarians Classified Service White Collar Clerical, Professional, Administrative, Managerial	Classified Service Blue Collar * Custodial, Stores-Stock, and Security	Skilled Trades Bargaining Unit (Section 220) ** except Laborers, Supervisor Electricians, Electricians and Electrician's Helpers	Skilled Trades Bargaining Unit (Section 220) ** Supervisor Electricians, Electricians and Electrician's Helpers	Skilled Trades Bargaining Unit (Section 220) ** Laborers	CUNY Theatre Technician *** Titles	
Labor Day	Mon	09/04/23	Υ	Y	Υ	Υ	Υ	Υ	
Columbus Day	Mon	10/09/23	Y	Y	Y	Υ	Υ	N	
Election Day	Tue	11/07/23	N	Y	Υ	Υ	Υ	N	
Veterans Day	Sat	11/11/23	N	Veterans Day observed Fri 11/10	Veterans Day observed Fri 11/10	Veterans Day observed Fri 11/10	Veterans Day observed Fri 11/10	N	
Thanksgiving &	Thu	11/23/23	Y	Y	Υ	Υ	Υ	Υ	
Day After Thanksgiving	Fri	11/24/23	Y	Y	N	N	N	N	
Christmas Eve Christmas Day	Sun Mon	12/24/23 12/25/23	Christmas Eve observed Fri 12/22 Y	Christmas Eve observed Fri 12/22 Y	N Y	N Y	N Y	Y Y	
New Year's Eve New Year's Day	Sun Mon	12/31/23 01/01/24	New Year's Eve observed Fri 12/29 Y	New Year's Eve observed Fri 12/29 Y	N Y	N Y	N Y	Y Y	
Martin Luther King, Jr.	Mon	01/15/24	Υ	Υ	Υ	Υ	Υ	Y	
Lincoln's Birthday	Mon	02/12/24	Y	Y	Υ	N	N	N	
Presidents' Day	Mon	02/19/24	Υ	Y	Υ	Υ	Υ	N	
Memorial Day	Mon	05/27/24	Υ	Y	Υ	Υ	Υ	Y	
Juneteenth	Wed	06/19/24	Y	Y	Y	Υ	Υ	Υ	
Independence Day	Thu	07/04/24	Y	Y	Υ	Υ	Υ	Y	
Unscheduled Holidays			4	1	N/A	1	N/A	N/A	

^{*} Civil Service Blue Collar: For Holidays falling on a Saturday or Sunday when you are scheduled to work, take the holiday on that Saturday or Sunday in lieu of the day listed on the chart or receiving the additional Unscheduled Holiday. Those normally scheduled to be off on an observed holiday falling on a weekday will receive an unscheduled day in lieu of that day or comp day, depending on the title. EOC Employees in the NY State Office Building in Manhattan observe Election Day and Veterans Day as two of their Unscheduled Holidays.

^{**} Skilled Trades Bargaining Unit (Section 220): Observe holidays as listed. Those normally scheduled to be off on an observed holiday will be paid straight time pay for the day or a comp day, i

*** CUNY Theatre Technician Titles: Observe holidays as listed.

RETIREMENT BENEFITS

As an employee of the City University of New York, you have various choices of retirement plans. CUNY employees are eligible for multiple mandatory and/or voluntary retirement plans through either the Teachers' Retirement System of the City of New York (TRS) or Teachers' Insurance and Annuity Association of America (TIAA); New York State 457(b) and New York City 401(k) plan (only available at community colleges).

Also, depending on your previous position(s), where you may have been eligible for other retirement plans through such agencies as the New York City employees' retirement system (NYCERS), you may be allowed to remain in those plans as a transfer contributor, which is discussed further in the <u>CUNY Summary of Retirement of Benefits</u>.

RETIREMENT BENEFITS

TIAA VS.TRS COMPARISON CHART

Comparison chart between TRS and TIAA mandatory plans

	TRS	TIAA
Plan Type	Qualified Pension Plan (defined	Retirement annuity contracts (defined contribution
	benefit plan)	plan)
Vesting Period	5 years of Total Service Credit	366 days of continuous employment (if no pre-
	(TSC)	existing vested TIAA retirement plan contract from
		another organization)
Age Requirements	63 for full retirement; 55-62 for	None to collect retirement income (although taxes
	reduced retirement benefit	and penalties may be assessed if taken prior to age 59
		½). Also a minimum retirement age may affect
		eligibility for other benefits.
Contribution Rates	Employee: Graduated scale	Employee: Same as TRS
	based on tier and contractual	
	salary (Tier 6 only)	Employer (for Tier VI): 8% of base salary during first
		seven years of employment; 10% of base salary after
	Employer: Actuarially determined	seven years of employment
	amount to fund benefits for all	
	plan members	For other tiers please visit TIAA website at
		https://www.tiaa.org/public/land/cunysystem
Retirement Benefits	Determined by formula including	Varies based on your annuity accumulations,
	a pension factor, total service	retirement age, and income option
	credit and Final Average Salary	
Post-Retirement Health	NYC Health Benefits coverage	For Instructional Staff: If 62 or over, NYC Health
Benefits	contingent on minimum of 10	Benefits coverage contingent on retirement after
	years' service credit and full-time	minimum 15 years' continuous full time CUNY service.
	CUNY employment immediately	Must maintain \$50,000 reserve with TIAA to fund
	before retirement	premiums
		For members of ECP: If age 55 or over, NYC Health
		Benefits coverage contingent on retirement after
		minimum 10 years' continuous full time CUNY service.
		Must maintain \$50,000 reserve with TIAA to fund premiums
Separating from Service	If not vested (less than 10 years	Not vested: Refund of employee contributions
Separating from Service	membership) Employee's	reflecting investment return
	contribution (with interest) may	renecting investment return
	be withdrawn/rolled over. If	Vested: Rules vary based on investment choices.
	membership expires (after seven	Please call TIAA at 800-842-2252
	school years),	Fredse can first at 600 042 2232
	withdrawal/rollover is mandatory	For vested minimum reserves may be required to
	,	fund retiree health insurance premiums.
	Vested: Eligible to receive a	
	monthly benefit on reaching	
	retirement age	
Portability	Membership may be transferred	TIAA accounts may be maintained if you join another
-	to certain NYS/NYC public	Institution or employer that offers TIAA
	retirement systems; or funds	
	may be rolled over to eligible	
	IRAs or successor plans	
Secondary (multiple)	If you have secondary or multiple	Same as TRS
positions	lines of employment at CUNY	
	they are all pensionable. You	
	must inform the school where	
	you have the secondary line that	

MANDATORY COMPLIANCE TRAININGS

- New employees are required to complete the Employee Sexual and Interpersonal Violence
 prevention and Response Course (ESPARC) and the Workplace Violence Awareness and
 Prevention Training within 30 days of their start date.
- To access the trainings, please sign into <u>CUNY Blackboard</u> and navigate to *My Organizations* to view and complete both the ESPARC and WVP trainings.
- Please review CUNY's Policy on Sexual Misconduct visit https://www.cuny.edu/wp-content/uploads/sites/4/media-assets/FINAL-Policy-on-Sexual-Misconduct-August-14-2020.pdf
- Please review CUNY's Policy on Violence Prevention visit http://policy.cuny.edu/general-policy/article-vi/#policy_6.09
- Please review other important CUNY policies are at https://www.cuny.edu/about/administration/offices/hr/policies-and-procedures/#hr_policies

OTHER BENEFITS

FOR MORE INFORMATION ABOUT ALL BENEFITS PLEASE CONTACT BENEFITS AT BENEFITS@ccny.cuny.edu OR (212) 650-7796

• Paid Parental Leave

NYS Paid Family Leave

COVID-19 New York Sick Leave

Academic Leaves

 CCA@YourService CUNY Work/Life Program

• Edenred – Transit Benefit

• <u>Tuition Waiver</u>

Tax-Deferred Annuity Plans

NYS Deferred Compensation 457(b) Plan

CUNY e-Mall

<u>Campus Fitness Center</u> – (Free Access)

Parking

Professional Development

Federal Credit Union Membership - MCU

ANY QUESTIONS?

If you have any questions or concerns, please contact humanresources@ccny.cuny.edu, your department's Human Resources Coordinator, or your supervisor.